



HealthChoices Advisory Committee Meeting Lehigh/Capital Zone

Tuesday, April 02, 2019

10:00 AM – 12:00 PM

Giant Community Rooms B&C

2300 Linglestown Road

Harrisburg, PA 17110

Meeting Agenda

10:15am Welcome & Introductions – Cameron Davis, PA EAP

- Roll Call Committee:
 - In Attendance: Jennifer Oglesbee (Aetna); Henry Hernandez (AmeriHealth Caritas); Erin Moore (Gateway); Yolanda Colon (Gateway); Tom Walker (Magellan); Anthony House (PerformCare); Nikki Bagby (United HealthCare); Sandra Skvasik (UPMC); Dawn Horst (Healthy Beginnings); Tia Whitaker (PA CHC); Cameron Davis (PA EAP)
 - Absent: Vera Carter, Michelle Howard, Tanka Karki, Maria Zavala, Brittany Shutz (CCBH)
- Introductions by Audience
 - In Attendance: Refer to Sign-In Sheet

10:20 am Review & Purpose of the Committee – Teresa McDonnell, PA EAP

Ms. McDonnell reviewed the purpose of the Advisory Committee Meetings

- Format Structure change for 2019 – Moved from a presentation style to a committee format.
- These meetings are sponsored by the PA Department of Human Services and led by the Pennsylvania Enrollment Assistance Program (EAP).
- They are held three times each year throughout the Commonwealth of Pennsylvania.
- The meeting goal is to involve and educate Medical Assistance Consumers and the Community about program services.
- This is your opportunity to exchange ideas with HealthChoices providers, community organizations and other consumers in the Lehigh Capital Zone.

10:22 am Enrollment Assistance Program Report – Teresa McDonnell, PA EAP

- a. Data Review -- Ms. McDonnell provided enrollment data from PA Enrollment Services from January through December 2018. Additional data was provided from September 2018 through February 2019 regarding:
 - Enrollments
 - Web Transactions
 - PCP Selection Rates



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- Plan Transfers – Health plans consumers are transferring from
- Plan Transfers – Health plans consumers are transferring to
- Top 10 Transfer Reasons – Specific to the Zone, Overall top 10 transfer reasons across the state.

Questions asked by audience member, Ms. Mohr from Lancaster County MH/ID in regards to if there has been a decline in Medical Assistance enrollments. Lancaster County has seen a decline. Mr. Wilkinson, from DHS reported that there has been a decline from around 723,000 to 690,000. There was an increase from January through March 2018 and then a decline. At this time, there is no single factor leading to the decline.

- b. 2019 Webinar Series -- Ms. McDonnell referenced webinars are posted on the www.enrollnow.net website. There are webinars that are posted on the website for all to attend. Registration invitations are sent out to the email distribution list within 30-45 days of the scheduled webinar. A reminder email is sent to all registered attendees 7 days prior to the webinar. Webinars held this year include:
- Tuesday, February 12, 2019; 10:00am Property Tax Rent Rebate Program – Despite inclement weather there were 129 attendees to the webinar.

Upcoming webinars include:

- Tuesday, May 14, 2019; 10:00am PA 2-1-1
- Tuesday, June 11, 2019; 10:00am Housing 101

10:30 am DHS/BMCO Report – Stephen Luckie, BMCO

Mr. Luckie from the Department of Human Services gave the following updates:

- **Medical Assistance/HealthChoices:** The Department of Human Services [monthly data report](#) provides details about enrollment and service utilization in DHS programs. It can be found on the Human Services Data Dashboard. Topics included on the dashboard are Child Welfare, County Block Grant Funds, Early Childhood Education, and Enrollment Data. Developmental Programs, Long-term Care, Medicaid, Medical Assistance, Mental Health, and Personal Care Homes. This information can be broken down by county or by zone.

During an announcement on Feb 8, 2019 Secretary Miller highlighted a report published by the University of Pennsylvania that studied the Medicaid population and how a work requirement would affect this population. The study found that a Medicaid work requirement could affect more than 800,000 Pennsylvanians. However, many of these Pennsylvanians already meet some criteria that exempts them from the work requirement. Exemptions to the work requirement may include disability, age, already working, being a student, pregnancy, having been on Medicaid for less than a year, and others. After removing these exempt populations, about 90,000 people would remain affected by a work requirement in Pennsylvania. Secretary Miller pointed out that when



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people are healthy and don't have to worry about their healthcare costs, then they can be freed to enter the workforce:

“Meeting a person’s health needs is an important first step to helping them excel in education, training, and the workforce.”

- **Community Health Choices:** Effective January 2019, the second phase of Community Health Choices was implemented Southeastern Pennsylvania. The final phase of the CHC program will be implemented on January 1, 2020 for the remainder of the state. CHC is Pennsylvania's mandatory managed care program for individuals enrolled in Medicaid and Medicare (or dual eligible), and individuals with physical disabilities — serving more people in communities rather than in facilities, giving them the opportunity to work, spend more time with their families, and experience an overall better quality of life choices.
- **Opioid Use Disorder, Centers of Excellence, Other:** Governor Wolf renewed the 90-day opioid disaster declaration. He states this is the best current means we have to maintain a concerted effort focused on fighting the opioid crisis. This renewal allows the 16 state agencies working together as part of the Opioid Command Center at Pennsylvania Emergency Management Agency to continue their collaborative approach at creating and implementing initiatives.

The American Medical Association has hailed Pennsylvania’s fight against opioids as a model for the rest of the country. The governor detailed progress with five additional initiatives introduced as part of the disaster declaration:

- Implemented more than 45 treatment centers (Centers of Excellence) across the commonwealth that to date have provided a level-of-care assessment for substance use disorder to more than 12,000 individuals.
- Secured more than \$110 million in federal grants to support prevention, treatment such as medication-assisted treatment, recovery, career services, and other programs to aid in fighting this crisis.
- Announced improved prescribing guidelines for the safe and effective use of opioids, including in sports medicine, for minors, and Pennsylvanians on Medicaid, as well as improved education for medical professionals on opioid prescribing.
- Launched a 24/7 helpline, 1-800-662-HELP, for those who need immediate assistance with drug and alcohol problems.
- [Signed legislation to support grandparents raising grandchildren](#) as a result of the opioid crisis.

Governor Tom Wolf continues to expand access to community-based services for Pennsylvanians with intellectual and developmental disabilities and autism. In partnership with the General Assembly, more than \$381 million has been invested since



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2015, allowing 7,500 more people to access services among their families and peers in their community.

The 2019-2020 budget proposal continues this progress by investing \$15 million to serve an additional 765 people in the Community Living Waiver and 100 people in the Consolidated Waiver who may experience unanticipated emergencies.

Currently in Pennsylvania, there are more than 300 residential services providers in Pennsylvania who provide services in more than 6,200 locations across the commonwealth.

10:40 am Housing Report & Presentation – Beth Ellis, Julia Hoskins; SDHP

Ms. Ellis, Executive Housing Specialist presented updates on Pennsylvania's Five Year Strategy.

- Refer to Power Point Presentation - "Supporting Pennsylvanians Through Housing 2017-18 Update".
- The committee asked if the state would look at mortgage assistance for home owners with low income that have housing but are in jeopardy of losing it. There is more assistance and resources for families who become homeless but what about resources and supports to help families keep their homes.

Ms. Hoskins, Regional Housing Coordinator presented on Regional Housing updates.

- Refer to Power Power Point Presentation entitled "SDHP Self-Determination Housing of Pennsylvania".

11:25 am MATP Report – Stephen Luckie, BMCO

Mr. Luckie shared that the Medical Assistance Transportation Program (MATP) was not able to make it today due to a scheduling conflict. He shared two handouts from MATP which were updated since their October 2018 Presentation. MATP has added two additional staff: one Program Analyst and one Program Advisor.

- Handout #1: MATP Staff Directory
- Handout #2: Program Staff Assignments

11:30 am Physical Health Managed Care Initiatives, Updates & Upcoming Events

Check the Health Plans' Websites for specific dates, times and locations of upcoming events

- [Aetna Better Health Plan](#)- Ms. Oglesbee shared the following information:
 - Sponsor for the Second Annual Latino Summit – April 17 & 18 in York, PA
- [AmeriHealth Caritas](#) – Mr. Hernandez shared the following information:
 - In May we will be hosting Baby Showers in Lancaster and Reading, PA
- [Gateway Health Plan](#) – Ms. Moore, Ms. Colon, Mr. Botti share the following information:
 - On 4/16/19 Gateway will be hosting their Consumer Advisory Committee Meeting



- Upcoming Community Equity Summit
- United HealthCare Community Plan – Ms. Bagby shared the following information:
 - National Drug Take Back Day – Held in May and October
 - Berks County – We are currently accepting toothbrush donations for the Reading School District.
- UPMC For You – Ms. Skvasik shared the following information:
 - Greater Berks Area – Fruits & Vegetables program for the Reading School District.
 - Focus on more field based Case Management. Currently, hiring a Housing Coordinator

11:40 am Behavioral Health Managed Care Updates & Upcoming Events

- Community Care Behavioral Health - No updates were shared.
- Magellan Behavioral Health – Mr. Walker shared the following information:
 - 05/19/2019 Rally in the Valley in Lehigh Valley. This is the largest social recovery festival
 - 05/30/2019 Second Annual Conference on Addiction in Lehigh Valley. Focus is on aspects of prevention.
- PerformCare – Mr. House shared the following information:
 - April is Autism Awareness Month – we have several events occurring.
 - May is Mental Health Awareness Month
 - CSP events in May and June
 - Check our website for dates, time, and locations of events.

11:45 am Community Based Organization Updates & Upcoming Events

- No updates and upcoming events shared by Community Based Organizations present

11:50 am Consumer & Family Feedback

- No updates shared by the Committee nor the Audience in regards to Consumer and Family Feedback.
- Ms. McDonnell, PA EAP asked the Committee and the Audience to please bring feedback to the Committee Meetings that they receive from Consumers and Families in regards to HealthChoices, issues enrolling into a Health Plan, etc.

11:52 am Open Discussion



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- The “Carve Out” – The question was asked if there are any updates on Senate Bill 268 & House Bill 335 regarding the “Carve Out”; the funding that has been set aside to be used specifically for behavioral health services. The bills propose “Carving In” the behavioral health services into physical health managed care. DHS representatives did share that this matter is currently in the Senate and House and they are watching it closely.
- Unifying a Statewide Formulary – The question was asked if there are any updates in regards to the Statewide Formulary list that is being developed. There is an understanding that there is an evaluation being developed, this list will streamline drugs prescribed across health plans, and that PA has been watching a couple of states which have this implemented. What states is PA watching? And what types of outcomes do they have since this has been implemented? Managed Care Plans were notified two weeks ago of this initiative. DHS representatives to share more information with the committee on this subject at the July meeting.
- Changes to the Mental Health Treatment Act – The question was asked if there are any updates on these changes and if there are any counties that have “opted out” currently. DHS representatives to share more information with the committee on this subject at the July meeting.
- Reminder given by Ms. McDonnell from PA EAP to complete the survey in the meeting packet of information. The feedback is valuable and assists with planning future meetings, agenda items, and presentation topics.
- Attendees encouraged to stay for lunch after the meeting and to use the time to network after the meeting with one another

12:00 pm Adjourn

Total Number of Attendees: 58

Committee Meeting minutes and presentations available at www.enrollnow.net

Next Meeting: HealthChoices Advisory Committee Meeting Lehigh/Capital Zone

Dates: Tuesday, July 9, 2019
 Tuesday, October 1, 2019

Time: 10:00 AM – 12:00 PM
 12:00 PM – 1:00 PM (Lunch)

Location: Giant Food Store
 Community Rooms B & C
 2300 Linglestown Road
 Harrisburg, PA 17110